



12057 Nebel St.
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www.mlmhi.com

YOU DREAM, WE MAKE IT HAPPEN

LIMITED LIFETIME WORKMANSHIP WARRANTY:

Contractor agrees to perform all work in a professional manner to all building code standards using high quality reliable materials. **ALL INSTALLATION WORK PERFORMED BY CONTRACTOR WILL BE FREE OF DEFECTS DUE TO WORKMANSHIP FOR SO LONG AS BUYER LIVES IN THE RESIDENCE WHERE THE PRODUCTS HAVE BEEN INSTALLED. THIS IS ONLY VALID FOR CONTRACTS INCLUDING LIMITED LIFETIME WORKMANSHIP WARRANTY.**

This labor warranty is only valid for the buyer, buyer must have copy of executed contract from MLM Home Improvement for all claims made. Labor warranty is transferrable for up to 10 years after completion date of work performed under executed contract and only includes work listed in contract. All work listed in contract and completed must be listed as lifetime warranty work as specified in the contract. If warranty is transferred, the warranty is then valid for remainder of time left on 50-year warranty. For warranty transfer to be recognized and valid, transferee must send "transfer form" (this form must be requested by buyer or transferee from MLM Home Improvement by calling 18446567663) along with recorded deed by mail to MLM Home Improvement 12057 Nebel St. Rockville, MD 20852 within 60 days of recorded sale of property date.

To submit a claim, Buyer may contact MLM Home Improvement at 844-646-7663 to request warranty service. All claims must be submitted promptly upon discovering labor defect. Once claim is made, MLM Home Improvement will schedule an appointment to inspect claim made. If after inspection, MLM Home Improvement determines a valid claim exists under labor warranty, MLM Home Improvement will repair, re-install, replace, or refund the price of the failing service, at MLM Home Improvement's option. If MLM Home Improvement elects to replace any or all of products, and if such product(s) as originally installed are no longer available, MLM Home Improvement shall have the right to substitute product(s) designated MLM Home Improvement to be of equal quality. Minor color variations may exist between existing and replaced materials, MLM Home Improvement doesn't guarantee exact matches between existing and replaced materials. If MLM Home Improvement decides to provide a refund for the warranty

services, then at that point all warranties for such services are immediately terminated and replacement of such products are the sole responsibility of the homeowner. No warranty is valid until owner has paid in full all contracts related to such work or any other work completed by MLM Home Improvement. Any service work completed outside of this warranty may be charged to homeowner.

If Homeowner makes a warranty claim and MLM Home Improvement finds that repairs needed do not fall under the said warranty, homeowner will be responsible for a service fee of \$250 plus the cost of any agreed upon repairs or replacements.

This warranty only applies to installation work completed by MLM Home Improvement. The labor warranty assumes normal and reasonable use of Contractor-installed products or components. Minor color and or textural variations from material lot to lot of products are not product or installation defects. The labor warranty does not include or cover any other damage outside of contractors control including acts of god, hail, wind, structural issues, settlement, normal weathering, corrosive effects of salt air, chemical pollutants, normal fading, deterioration of caulking compounds, fire, flood, lightning, high winds, windblown objects, earthquake, hurricanes, ice dams, icicles, and or ice storms, vandalism, pollution, and removal or replacement of any one part or all of work completed by contractor or persons other than MLM Home Improvement. The labor warranty does not apply to damages resulting from the failure to provide reasonable maintenance, which includes failure to clean, maintain sealing, painting or caulking as needed. The warranty also does not apply to damages due to mold, asbestos or lead based products that exist inside or outside the home, including mold that may arise after installations due to condensation problems, pre existing conditions, and the identification of hazardous substances. Mold issues are the responsibility of the homeowner.

Go to www.mlmhi.com/warranty to activate your Limited Lifetime Labor Warranty